

**Feedback from Parents and Young People
Summer 2019**

You Said	We Did
Confused with the changes to Childcare and the 30 hours I think my 3 year old is entitled to?	There has been lots of changes to Early Years legislation. The Early Years staff in Wirral have worked on new and improved layout and content for the pink 'Before school' section of the Local Offer. It was completed in September and is now live on the website. Hope this helps you to better understand and find the answers to your questions. Please feel free to use the phone numbers they've listed if you would like some further assistance.
The summer holiday activities you shared were great. Thanks!	Pleased they helped.
Have an issue with my son's Transport. Are the most up to date documents on the website? Thank you.	We checked with the SEND Transport team and they have sent us the updated policies. They have been added to the website.
My daughter is in year 10 and we want to plan where she will go/what she'll do after high school. Where do we look for help moving from Children's services to Adults please?	We were asked by Wirral's Parent Carer Forum (PCPW) to update a brochure that covers the transition from children's to adult services. Have a read of it and hopefully it will signpost you to the people you will be wanting to liaise with. The brochure is called 'Transition to Adulthood' and is in the What's New section and in several sections of the green Growing Up and Leaving School section of the website. https://localofferwirral.org/updated-transition-to-adulthood-brochure/
I like the What's New section	Good, we do too!