



**Feedback from Parents and Young People
Summer 2017**

You Said	We Did
Having trouble with links when I try and open a document	Thanks for making us aware. We have spoken to the web designers and they have run an analytical report to identify the broken links to enable them to fix them.
Is it possible to have an area for 'family' information?	We have been working on a brand new section called Family Information service and this will be ready Easter 2018.
Does Wirral have a Disability Register, I want to register my son?	Every Local Authority is required to have a register. Wirral has just launched its Children's and Young Persons' Disability Register, and this can be accessed by the 'cherry' red tile on the homepage. The young people chose the colour. Registration can be done on-line in approximately 10 minutes or in paper format at any one stop shop.
Social Media link to the Local Offer?	We prepared a business case for Social Media. Huge commitment for the resource available but we understand that this is something Parent/Carers and Young people are asking for. Delighted to report we have just created a Facebook page and a Twitter account.  thelocalofferwirral  @lowirral
Can there be a published weekly newsletter listing events, training and activities please?	Sadly, insufficient capacity to be able to commit to this but the arrival of Social media will be a big help to share information of this kind.