

**Feedback from Parents and Young People
Spring 2017**

You Said	We Did
Can the website have Easy Read documents?	This is something we would very much like to do. We need to secure funding for both the training and the licence needed to work within Easy Read. We are in talks to secure this as we agree this would be a huge help.
Can you consider a Children's section?	We are in talks with the web designers to add a Parent/Carer section so will gladly ask them if this is a possibility too.
There's loads of new helpful information – thanks!	Thanks, that great to hear! We appointed a full time Local Offer Communications Officer in December and already she has added lots of new content.
I'm never sure if I'm up to date or missed anything that's been added, can you help?	Great question! We have added a What's New button at the top of the homepage to help users feel confident that they are up to date with the latest information added. Hope this helps.
The orange box title is a bit vague	We agree and we've changed it to SEN and Disabilities Information - Health, social care, money matters, transport and EHC plan information
Do you have a Parent referral form?	There is no designated Parent referral form, but we have added a template letter to the website as a guide for Parent/Carers. It is one of many useful templates prepared by Wirral's SEND Partnership
Can we have some videos on the site?	The SEND Youth Voice group have prepared a fantastic video for the site and this will be added once it has been edited.
Would you be able to change the font to a dyslexia friendly font like Comic Sans?	We have been advised by Wirral Mencap that Arial is the optimum font and 16/18 is the optimum font size. We'll progress this with the web designers.