

**Feedback from Parents and Young People
Autumn 2018**

You Said	We Did
Can we have the option to change the background colour?	Great news! We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. You can now choose your background colour.
The website isn't tablet or smart phone friendly!	Great news! We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. The website is now both smart phone and tablet friendly.
Can we change the size of the font and the size?	Great news! We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. The font has been changed to Nunito and increased to size 18. The size of the font can be adjusted smaller or larger.
Can we change the background colour for a better contrast?	Great news! We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. Delighted to also now be able to invert the background colour to assist with accessibility.
Search facility needs me to be able to spell what I'm looking for and know what I'm searching for and usually I don't.	Great news! We shared your frustration. We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. The search facility has been significantly enhanced and users are reporting a much-improved experience.
Too much text	Great news! We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. Again, where

	<p>possible we have reduced unnecessary text and are now looking to reduce the usage of unhelpful acronyms.</p>
<p>Not keen on the layout -looks a bit cluttered!</p>	<p>Great news! We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. The new look has a much clearer style of presentation and seems to be well received so far.</p>
<p>Some services I know exist; I can't seem to find?</p>	<p>Great news! We have completed a summer long project to improve many reported issues with the website. Thanks for your patience and feedback. This will be improved /remedied now the website has a better search function.</p>